

INACTIVE CLIENT's POLICY

Policy regarding treatment of Inactive Accounts

RIDHI SHARE BROKERS PVT. LTD. (RSBPL) as a matter of policy accepts and realizes that the Investors' community is made of traders as well as investors. Whereas traders trade frequently, the investors trade with long gaps. The inactive client policy is framed keeping the same in mind:

When is a client declared to be "inactive"?

A client may be declared as "inactive" for any of the following reasons:

A) PASSAGE OF TIME

Any client who has not traded continually for a period of 6 months and has also not renewed his/her running account authorization, shall automatically be moved to the "inactive" category.

B) CLIENTS' REQUEST

A client may write to RSBPL stating that he/she wishes to transfer his/her account into an "inactive" category, based on which the account will be marked as such.

C) OPERATION OF LAW

A client may also be declared as "inactive", if the law so requires

What happens when a client is declared inactive?

When client has declared inactive, trading in the client's account is stopped further.

Procedure for re-activation of inactive accounts

To reactivate the account, the client is expected to write to RSBPL requesting for reactivation of the account, based on which the account would be activated after due diligence by RSBPL.