# RIDHI SHARE BROKERS PRIVATE LIMITED

A-40A, Bajaj Nagar, Opp. Gandhi Nagar Railway Station, Jaipur-302015 Tele: +91-141-2711604, email ID: <u>rsbpl72@yahoo.co.in</u> CIN: U67120RJ2007PTC025461

### **Investor Complaints Data for FEBRUARY 2024**

S N	Receive d from	Carried forwar d from previou s month	Receive d during the month	Total Pendin g	Resolve d*	end o month**		Average Resoluti on time^ (in days)
						Pendin g for less than 3 month s	Pendin g for more than 3 month s	
1	2	3	4	5	6	-	7	8
2	Directly from Investors SEBI (SCORE							
	S)							
3	Stock Exchang es				Nil			
4	Other Sources (if any)							
5	Grand Total							

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month		Resolved*	Pending**
1	2	3	4	5	6

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20	January - 2024
18	November - 2023 December - 2023
17	October - 2023
16	September - 2023
15	August - 2023
14	July - 2023
13	June - 2023
12	May- 2023
11	April - 2023

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

#### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year		Resolved during the year	Pending at the end of the year
1	2017-18				
2	2018-19				
3	2019-20		Nil		
4	2020-21				
5	2021-22				
6	2022-23				
	Grand Total				

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.